



Prof Paul Green

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Profile

Prof Paul Green is a Senior Lecturer in the Department of Finance & Information Management and the Research Co-ordinator for the Midlands Centre. His research focuses on developing applicable frameworks for UOT's on the evaluation of service quality using a Systems Approach; Service System Interactions at tertiary institutions; and application of Analytic Hierarchy Process for the evaluation of Service. His international networks involve collaborative research with amongst others Czestochowa University of Technology in Poland. He serves as a reviewer of International Journals including Springer and is a member of Scientific Boards for International Conferences. Prof Green is also the recipient of the DUT Top Junior Researcher of the Year Award (2015) as well as one of the Top Publishers of the university for 2014. Prof Green has published in Accredited International Journals and presented at local and international conferences. He has supervised and examined a number of postgraduate students. His current research involves the systemic analysis of service provisioning of government institutions using complexity theory.